

KEELER CSD - QUARTERLY ADMINISTRATOR NEWSLETTER

JULY 2024

PROVOST & PRITCHARD

Provost & Pritchard Consulting Group has been contracted by the State to serve as the Water System Administrator for Keeler CSD. Provost & Pritchard (P&P) is working in the best interest of the Keeler community to ensure the water system delivers a sufficient supply of affordable, safe drinking water.

Water System Updates

On May 21, 2024, the main tank was cleaned and inspected by CSI Services. The tank was reported to be in good condition, and the Tank Level Indicator was repaired on site. Upon completion, the tank inspection report and video will be available upon request from Keeler Community Service District (CSD).

The following day, Geosyntec Consultants performed per- and polyfluoroalkyl substances (PFAS) sampling at no cost to the Keeler CSD. This service is funded by the State Water Resources Control Board (SWRCB). Results from the sampling are expected in approximately 8 weeks. More information can be found at their website: pfas.owp.csus.edu.

On Friday, May 24, there was a water line break at the Keeler well site. Water was shut off shortly after the break occurred. Operators from McMor Water Services

were on site within 4 hours and completed repairs that afternoon.

The week of June 3, McMor Water Services began exercising and flushing system valves and will continue until all are completed.

By October 16, 2024, all California water systems must develop and submit service line material inventories to the Division of Drinking Water in accordance with US EPA's Lead and Copper Rule Revisions requirement. McMor Water Services will be investigating all service lines in the coming months and completing the Lead Service Line inventory by the required date. McMor operators conducting the lead service line inventory will be in a McMor truck with badges and vest for recognition. Occasionally, operators may need to come slightly onto private property to locate service lines.

Important Dates

The next RCAC Bottled Water Distribution event is **Thursday, July 18th**. Notices will continue to be posted on the noticeboard regarding future delivery and distribution events.

The next quarterly community meeting with P&P staff will be held at the Keeler Fire House on **Tuesday, July 16th, 2024, at 6:00PM**. This meeting is open to the public and provides an opportunity to discuss updates to the water system and other important matters with P&P staff and Keeler CSD board members.

McMor Water Services

McMor Water Services is contracted by Provost & Pritchard as the certified water operator of the Keeler water system, and is authorized to perform maintenance and repairs on the system infrastructure. McMor Water Services visits the Keeler water system at least once a week and can respond on-site within 3-4 hours after notification.

Water Quality Status

Water quality samples for bacteriological contaminants are collected monthly, while samples for Arsenic and Manganese are collected and tested quarterly. Monthly bacteriological samples have confirmed absence of coliform and E.coli. The Keeler CSD water system is currently under a Compliance Order for Arsenic and Manganese contaminants above the maximum contaminant limits (MCL) set by the SWRCB. The most recent sampling results are below, and all results are publicly available at sdwis.waterboards.ca.gov/PDWW.

Arsenic is classified as a primary contaminant under the Safe Drinking Water Act. For more information, visit waterboards.ca.gov/drinking_water/certlic/drinkingwater/Arsenic.html

Manganese is classified as a secondary contaminant, regulated primarily for aesthetic reasons such as taste, color, and odor. However, at higher concentrations, manganese can pose health risks, particularly to infants and young children. For more information, visit waterboards.ca.gov/drinking_water/certlic/drinkingwater/Manganese.html

Contaminant	Detected level	Primary MCL	Secondary MCL
Arsenic	79 µg/L	10 µg/L	--
Manganese	92 µg/L	--	50 µg/L

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Reminder for Residents

Residents should *never* tamper with the Keeler CSD's water system infrastructure. The maintenance of the water system, including valve boxes and hydrants, is the responsibility of the water system and its certified water operator. McMor Water Services, the certified water operator for Keeler CSD, is the only entity authorized to handle the system infrastructure.

As the certified water operator under contract with Provost & Pritchard, the Water System Administrator, McMor Water Services is permitted to perform maintenance and repairs on the water system. **Residents should refrain from handling the water system infrastructure unless otherwise directed by the certified contracted water operator.**

While there may be emergency cases where this is unavoidable, uncertified persons adjusting the system without direction can cause preventable issues that require additional resources to fix. If residents notice any issues with a box, stand, or other piece of water system infrastructure, they should report it to the system (KCSD, P&P, or GSWC). There are multiple communication channels available for residents to do so.



How to Report an Issue

If you notice any issues with a valve, stand, or other water system component, please report it to Keeler CSD, Provost & Pritchard, or Golden State Water Company.

- Call P&P at (559) 449-2700
- Email P&P at keeleradmin@ppeng.com
- Call Keeler CSD at (760) 589-4499

In case of emergencies where a faster response is needed,

- Call GSWC at 1-800-999-4033
- Email GSWC at customerservice@gswater.com

Thank you to all residents for their continued cooperation and support in the management of Keeler's water system. Your active participation and understanding have been crucial in improving the water system. We appreciate your patience during periods of necessary infrastructure maintenance and your attentiveness in reporting any issues.

Common Questions

What is the Administrator Program?

The Administrator Program is a program enacted by the State Water Resources Control Board and is funded through California's Safe and Affordable Funding for Equity and Resilience (SAFER) program. Provost & Pritchard has been assigned as the Administrator for Keeler CSD.

Why was Keeler assigned an Administrator?

Due to high arsenic and manganese levels in the water and the inability of KCSD to fund necessary improvements, along with managerial challenges, Provost and Pritchard was assigned as the Administrator to provide technical and managerial expertise and financial assistance.

Receive the latest news and notices about your water system by signing up for the email list. Scan the QR code or visit keelercsd.specialdistrict.org/community-engagement-meetings



Who is Responsible?



Keeler CSD and Operator

Responsible for anything connected to water system infrastructure including valves, tanks, lines, etc.



Residents

Responsible for maintaining infrastructure on resident's property and reporting any issues to KCSD, P&P, or GSWA



Keeler Community and Fire Council

Responsible for maintaining KCFC equipment and notifying McMor Water Services before testing fire hoses using hydrants