

## ADMINISTRATOR FOR KEELER COMMUNITY SERVICES DISTRICT COMMUNITY ENGAGEMENT MEETING SUMMARY

## MAY 23, 2023 6 PM

## **KEELER VOLUNTEER FIRE DEPARTMENT**

The meeting convened at 6 PM on Tuesday, May 23, 2023. There were 10 people in person and 16 people in attendance online.

Steve Spencer with Provost & Pritchard introduced Provost & Pritchard (P&P) as the Administrator and announced the next public meeting would be in July to coincide with Keeler Community Services District's board meetings.

Steve provided an overview of the Administrator Program and Community Accountability and Engagement Plan. He explained the difference in roles of P&P and Golden State Water Company. He also gave an overview of the Post Administrator Plan, which will ensure a path forward for Keeler CSD's water system.

Steve discussed that the Community Accountability and Engagement Plan is underway, and highlighted the importance of filling out community surveys. Surveys will tell P&P what the best form of communication is for Keeler CSD residents.

Updates on the water system performance notified the public that the water system is operating normally, and chlorination began May 11. Maintenance activities included the replacement of chemical metering pump, injection tubing, and injection point saddle. For emergency response and routine system monitoring, Ben Magana was hired as a contract operator. Additionally, P&P listed the 800-999-4033 as the phone number for 24/7 emergency response.

P&P updated Keeler CSD on billing and water rates. The community will be billed for water used in the previous month. P&P discussed that the State can potentially offer financial assistance on water bills. A rate study will also be prepared to examine cost of operations and future water treatment expenses. The community will be notified of the results.

Water system financial health reflects that since 2018, expenses have exceeded income by \$6,000. There are grants being secured to help pay for system improvements. P&P identified solutions to water system deficiencies in the coming months, which included treatment of existing source of supply or locating a new supply, and regional consolidation with a larger water system, or conversion to a county water system.

There was a designated opportunity for public comment at the end of the meeting and opportunity for questions and comments throughout the meeting. P&P provided an email and phone number for continued public comment: 559-449-2700 and keeleradmin@ppeng.com.