

KEELER CSD QUARTERLY ADMINISTRATOR NEWSLETTER

JANUARY 2025

PROVOST & PRITCHARD

Provost & Pritchard Consulting Group has been contracted by the State to serve as the Water System Administrator for Keeler CSD. Provost & Pritchard (P&P) is working in the best interest of the Keeler community to ensure the water system delivers a sufficient supply of affordable, safe drinking water.

IMPORTANT DATES

The next community engagement meeting is January 21, 2025. Join us to hear from technical consultants about water system updates. Residents also have the opportunity to give public comments.

RCAC will deliver water bottles January 23, 2025. Pickups are between 9 - 9:30 AM at the conex and we will deliver to anyone that needs it. To request, please contact Hazel Critchfield from RCAC at hazel.critchfield@rcac.org.

WATER SYSTEM UPDATES

LEAK REPAIRS

No new leak reports have been made during the fourth quarter of 2024, and the water system continues to run smoothly. A previous repair behind the fire building is being replaced soon. Residents will be notified in advance of any interruptions in service.

SYSTEM COMMUNICATION REPAIRS

Since early September, the system transmitting tank level data to the groundwater well pump has malfunctioned, requiring manual monitoring. A radio transmission system, tested for signal strength and interference, is being installed as the primary solution. The wired backup has been repaired to provide redundancy and ensure reliable operation moving forward.

TECHNICAL ASSISTANCE (TA) PROJECT UPDATE

GHD Engineers, under a separate contract with the State Board, are responsible for designing and implementing long-term capital improvements for Keeler CSD's water system to resolve the arsenic and manganese contamination. In the short- to mid-term, P&P, through its Administrator contract, is overseeing day-to-day operations and ensuring that the system remains functional and compliant. Although these roles are distinct to avoid conflicts of interest, P&P, GHD, and the Keeler CSD Board continue to coordinate closely to ensure that all improvements align

with what is best for Keeler.

In the coming months, GHD will conduct a Well Siting Study, a Test Well Installation (pending the study's outcome), and a leak study to address system leaks and source quality. A more detailed schedule will be provided as these tasks advance.

WHY IS BOTTLED WATER BEING PROVIDED?

Keeler CSD is under a Compliance Order due to contaminants exceeding safe drinking levels. Bottled water is provided as a temporary measure to ensure safe drinking water until long-term solutions are implemented.

NEW! SIGN UP FOR TEXT ALERTS

Sign up to receive emergency text message alerts regarding your water system. Emergency alerts include leaks, power shut-offs, and water quality alerts.

Scan the QR code with your smart phone's camera or [click here to sign up.](#)



CONTAMINATION CORNER

As of January 17, the water system sampling results for Arsenic and Manganese are below. Both are above the maximum contaminant limit, and Keeler CSD is on a Do Not Drink order.

Arsenic: 70 µg/L (MCL: 10 µg/L)

Arsenic is a primary contaminant under the Safe Drinking Water Act. For more information, visit the State Board Arsenic page.

Manganese: 68 µg/L (MCL: 50 µg/L)

Manganese is a secondary contaminant, primarily regulated for taste, color, and odor, though higher concentrations pose health risks. For more details, visit the State Board Manganese page.

Additionally, as of January 14, two water sample results also recorded that there is no E. Coli or Total Coliform present in the water.

Hexavalent Chromium Update:

California has recently updated its Maximum Contaminant Level (MCL) for hexavalent chromium to 0.01 mg/L (10 µg/L), effective October 1, 2024.

We are pleased to report that Keeler's most recent sample showed a concentration of **0.00020 mg/L (0.2 µg/L)**, which is significantly below the new regulatory limit.

THANK YOU & REMINDER TO RESIDENTS

We appreciate the cooperation of Keeler CSD residents over the past year. Your efforts in reporting system issues directly to the administrator team, instead of intervening with system infrastructure, have resulted in fewer leaks and reduced emergency repair needs this quarter.

As a reminder, all Keeler CSD's water system maintenance, including valve boxes and hydrants, is handled exclusively by McMor Water Services, our certified water operator. If you notice any issues, please report them through the proper channels - Keeler CSD board members, Provost & Pritchard, or Golden State Water Company (GSWC) customer service. Unauthorized adjustments can lead to complications that require additional resources to fix.

For emergencies, you can also reach Hamish Kellam, Program Manager at P&P, directly at (424) 442-0171.

HOW TO REPORT AN ISSUE

If you notice any issues with a valve, stand, or other water system component, please report it to Keeler CSD, Provost & Pritchard, or GSWC.

URGENT MATTERS

In case of emergencies where a faster response is needed.

Call GSWC at 1-800-999-4033

Email GSWC at customerservice@gswater.com

NON-URGENT MATTERS

For matters that do not require a same-day response.

Call P&P at (559) 449-2700

Email P&P at keeleradmin@ppeng.com

Call Keeler CSD at (760) 608-3208

Call Hamish Kellam at (424) 442-0171

